Copy/Paste for Instructors encountering SpeedGrader problems

Background: Professors may encounter this error while accessing SpeedGrader for a Flipgrid video submission. It usually occurs when a professor has added Flipgrid to their Canvas site multiple times, and one of the instances of Flipgrid has the wrong Consumer Key or Shared Secret. Since it is impossible to tell which is the instance of Flipgrid that Canvas is using, the Key and Secret should just be updated for all instances. We cannot do this, as we cannot log into the professor's Flipgrid account. The instructions below can be copy/pasted as a response.

LTI Launch Error

Couldn't find Lti::OauthClient

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1. Navigate to Flipgrid.
2. Sign in and navigate to your dashboard.
3. Select the emoji in the upper right corner
4. Select **Profile**.
5. Select **Integrations** from the top menu.
6. Navigate to your course in Canvas.
7. Select **Settings** from the bottom of the left-hand navigation menu.
8. Select **Apps**.
9. Select **App Configurations**.
10. Scroll down to Flipgrid.
11. Select the gear icon next to Flipgrid and choose **Edit**.
12. Copy and paste a valid Consumer Key and Shared Secret from Flipgrid into their respective text boxes in Canvas.
13. Select **Submit**.
14. Repeat steps 10-13 for all instances of Flipgrid. Re-use the same Consumer Key and Shared Secret each time

Common Student Problem

Flipgrid is very sensitive. It is imperative that students use a computer with Firefox or Chrome. They must also submit the assignment through Canvas, **not** by signing directly into Flipgrid.