
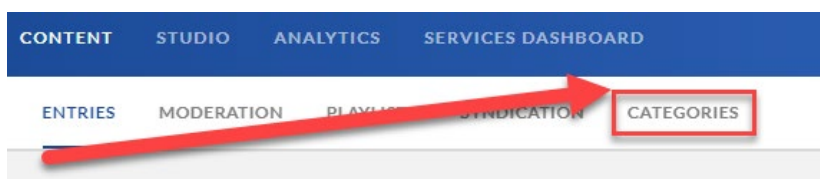


Bulk Download of Multiple Kaltura Videos (Support Specialists)

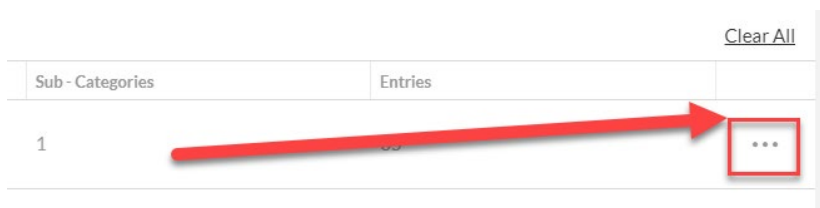
1. Navigate to [PSONO](#).
2. Select **Helpdesk => Kaltura => KMC – Kaltura Admin (New)**.
3. Use the provided credentials to sign in to the Kaltura Management Console (KMC).
4. In Canvas, retrieve the course number at the end of the URL (*not* the course code).

 <https://canvas.fsu.edu/courses/174808>

5. In KMC, select **Categories** from the top navigation menu.



6. Paste the course number into the search bar and press **Enter** on your keyboard.
7. On the right side, select the three horizontal dots (*not* the title).



8. Select **View Entries**.
9. Choose the videos to download by enabling the checkboxes next to the entries. You may have to navigate to a second page if there are more than 50 entries.
10. Select the **More Actions** drop-down menu.
11. Select **Download**.
12. Change the Source to **HD/720**. (If you leave it as “Source,” the videos will not compile).
13. Select **Download Selected Entries**.

Note: An email containing the download links will be sent to help@campus.fsu.edu. This will create a ticket in the Happy Fox System. Navigate to the ticket and assign it to yourself before moving onto step 14. For larger files, this may take some time.

14. Reassign the Kaltura Ticket to the professor requesting the videos.
15. Reply to the ticket so the professor can access the download links.